Care & Maintenance Sheet

Encaustic tiles - Granby Workshop

The information below is general in nature, providing information for the care and maintenance of surfaces.

The directions given should be verified on site, testing the products before use and verifying the final effect.

In addition, the products mentioned below may be subject to changes and/or variations during treatment depending on the application.

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All information regarding recommended product use and application procedures is based on precise laboratory testing. Nevertheless, there are factors beyond our control: the condition of the surface before treatment, rare or unspecified material characteristics/finishes, environmental conditions and the professional training of the applicator. We recommend testing the product on an area of the surface prior to full application. FILA always guarantees the quality of its products but does not take responsibility for their improper use.

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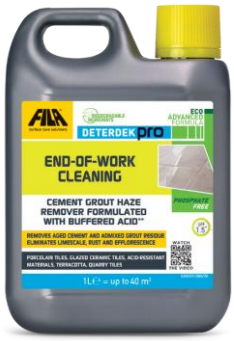
END OF WORK CLEANING

End-of-work cleaning allows the removal of installation residue. It is an essential stage in the care and maintenance of surfaces over time. Such operations must be carried out following the instructions on the technical data sheet of the grout manufacturer, including the indicated waiting time before the grouted surface can be used.

For this operation we recommend using **DETERDEK PRO.**



What it's for

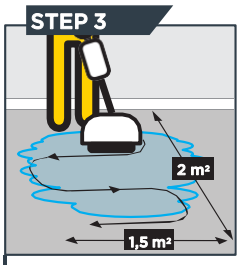
- Removes grout haze and construction dirt (grout, adhesive, paint);
- Eliminates efflorescence and is effective against rust stains;
- The surfactants in the formula are effective for the removal of grout with additives.

Coverage: The product diluted 1:10 has a coverage of up to 35 m²/L.

How to use it

Sweep the floor well.

Use DETERDEK PRO diluted 1:10 (0.5L of DETERDEK PRO in 5 litres of warm water).



Distribute the diluted DETERDEK PRO solution evenly, scrubbing the wet floor a few metres at a time.

Wash the floor with a floor scrubber using the appropriate disc (white or red).

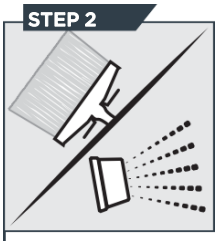
Remove the residue with a wet vacuum and rinse.

Do not walk on the surface until it is completely dry.

INSTRUCTIONS FOR WALL APPLICATION

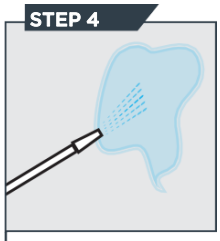
Wet the surface with water.

Dilute DETERDEK PRO 1:10 (0,5 L of DETERDEK PRO in 5 litres of warm water).



Distribute the solution on the surface with a brush or airless sprayer.

Let sit for 4-5 minutes, then clean the area with an abrasive Scotch Brite sponge or brush.



Remove residue and rinse with clean water.

WARNING: Do not use on polished marble and all acid sensitive materials. Test the product on a small, inconspicuous area before use to check the material's resistance to the product.

Le modalità d'uso e le procedure d'applicazione dei prodotti consigliati sono il risultato di precise verifiche da parte del laboratorio. Esistono comunque dei fattori che sfuggono alla nostra influenza: stato della superficie prima del trattamento, caratteristiche/finiture del materiale particolarmente rare o non specificate, condizioni ambientali, professionalità dell'utilizzatore. Si raccomanda perciò una prova preliminare sulla superficie da trattare. Fila garantisce sempre la qualità dei suoi prodotti ma non si assume alcuna responsabilità per un loro impiego scorretto.

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Optional
COLOR ENHANCING
STAIN-PROOF PROTECTION

Correct protection keeps surfaces beautiful and hygienic over time. To protect the material, we recommend using a sealer which, by limiting the absorption of water and non-acid staining agents, makes regular cleaning easier and conserves the surface.

For this operation we recommend using **STONEPLUS.**

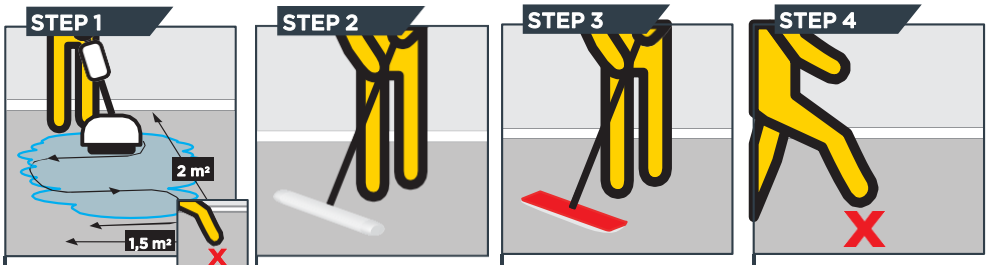
What it's for

- Protects and enhances the original colour of polished, rough and antiqued natural stone;
- Deeply penetrates the material, protecting it from dirt and water and oil stains;
- Provides a colour enhancing effect.

Coverage: The product covers up to 20 m²/L.

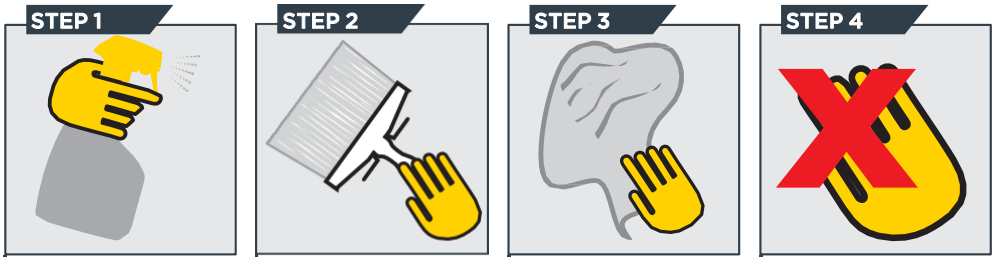
What to use it

INSTRUCTIONS FOR FLOOR APPLICATION



STEP 1	STEP 2	STEP 3	STEP 4
Clean the surface well.	When the floor is clean and dry, apply STONEPLUS evenly on the material with a fleece pad.	Within 10 minutes, completely remove any residue with a microfibre cloth.	Do not walk on the surface until it is completely dry.

INSTRUCTIONS FOR WALL APPLICATION



STEP 1	STEP 2	STEP 3	STEP 4
Clean the surface well.	On a clean and dry surface, apply the product evenly with a brush or roller, making sure to also apply on the grout joints.	Wait 10 minutes, then remove any unabsorbed residue. The product must not form a film.	Do not touch the surface within the first 4 hours and do not wet the surface for 24 hours.

CAUTION: Once a material has been treated with STONEPLUS, the treatment cannot be reversed.. Apply the product on a small, inconspicuous area to test the enhancing effect. Does not protect against acid stains. Do not apply the product if rain is in the forecast. The product does not create a surface film or polished patinas.

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REGULAR CLEANING

The term “regular cleaning” refers to all the operations related to everyday cleaning. Regular cleaning is fundamentally important because it maintains the appearance and characteristics of the material over time. For everyday cleaning, it is essential to use neutral cleaners which do not leave a residue and do not damage the material and any treatments applied.

For this operation we recommend using **CLEANER PRO (on floors) or CLEAN&SHINE (on walls).**

What it’s for

- Delicately cleans all wall and floor coverings;
- The highly concentrated formula may be used in various dilutions depending on the situation;
- When used at the correct dilution, it can be used in a floor scrubber and does not leave a residue.

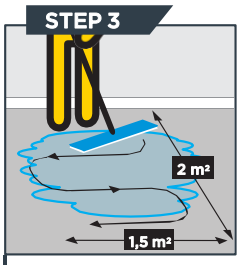
Coverage: The product diluted 1:200 has a coverage of up to 1500 m²/L.

How to use it

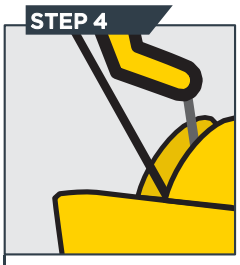
INSTRUCTIONS FOR FLOOR APPLICATION

Sweep the floor well.

Dilute CLEANER PRO 1:200.



Clean 2-3 m² at a time with a mop following an S-shape pattern.



Rinse and wring the mop before washing a new area. If the floor is very dirty, wash it twice.

Do not walk on the surface until it is completely dry.

INSTRUCTIONS FOR WALL APPLICATION

Spray the product on the surface keeping the bottle upright, 20-30 cm from the point of application.

Clean the area with a soft cloth.

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HEAVY DUTY CLEANING

Heavy duty cleaning should be carried out when the surface has layers of built-up dirt and stains which cannot be removed with regular cleaning. It is the first step to take when renewing surfaces to their original condition.

For this operation we recommend using **PS87 PRO.**

What it's for

- Removes layers of wax and dirt built up over years;
- The surfactants in the formula deeply degrease the surface;
- Prepares the material for subsequent treatment.

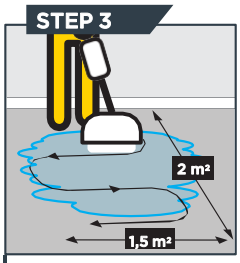
Coverage: The product diluted 1:10 has a coverage of up to 40 m²/L.

How to use it

INSTRUCTIONS FOR FLOOR APPLICATION

Sweep the floor well.

Dilute PS87 PRO 1:10 (0,5L of PS87 PRO in 5L of water).



Distribute the solution with a floor scrubber fitted with a white pad.

Leave to act for 4-5 minutes and then wash the floor with a brush or floor scrubber fitted with a white pad.

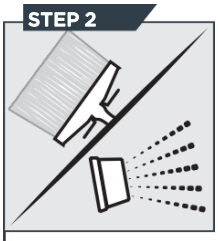
Remove residue with a wet vacuum and rinse with clean water.

Do not walk on the surface until it is completely dry.

INSTRUCTIONS FOR WALL APPLICATION

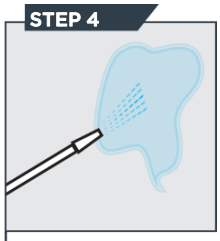
Wet the surface with water.

Dilute CLEANER PRO 1:10 (0,5 L of PS87 PRO in 5 litres of warm water).



Distribute the solution on the surface with a brush or airless sprayer.

Let sit for 4-5 minutes, then clean the area with an abrasive Scotch Brite sponge or brush.



Remove residue and rinse with clean water.

CAUTION: Do not use on polished marble and on all material sensitive to alkaline substances. Test the material's resistance to the product on an inconspicuous area or loose sample before full application.

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STAIN CHART

OIL AND GREASE	NOSPOT
CARBONATED BEVERAGES AND JUICES	SR95
URINE AND VOMIT	
COFFEE AND WINE	
BLOOD	
INK / MARKER	
NICOTINE	
HAIR DYE	
SILICONE	CLEANER PRO
POLYURETHANE FOAM	
ADHESIVE TAPE RESIDUE	
RESIN	
RUST	NORUST

CAUTIONS

We recommend to avoid the use of products containing ammonia, acid-based detergents or degreasing detergents (with alkaline pH) or extremely abrasive tools.
Read the product label and data sheet before use. Perform a small preliminary test on a portion of the surface to confirm the identified system as suitable.

AESTHETICAL RESTORATION

These are operations that are carried out occasionally and have the function of restoring the surfaces when they are subject to a strong traffic load and when they are subjected to mechanical or chemical aggressions that cause scratches and signs of wear and opacification on the floors.
For this type of intervention, we recommend that you contact a professional for a complete repair.

For particularly dirty areas or stubborn stains, contact FILA technical assistance at info@filasolutions.com.

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